

Information Retrieval

What is Biomedical & Health Informatics? William Hersh
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Information retrieval (IR)

- Field concerned with organization and retrieval of predominantly text-based information
 - But multimedia (e.g., images, sounds, video, etc.) and more complex databases are increasingly a part
- When I began work in this area (circa 1989), few physicians or scientists and virtually no patients had done an on-line search
 - Now everyone is searching right from the Web browser



More history: Who said the following and when?

• "It has become increasingly difficult to keep abreast of and to assimilate the investigative reports which accumulate day after day. My friend ... was ill at ease because he felt unable to control even the area of his own discipline; one suffocates, he once told me, through exposure to the massive body of rapidly growing information."



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Answer

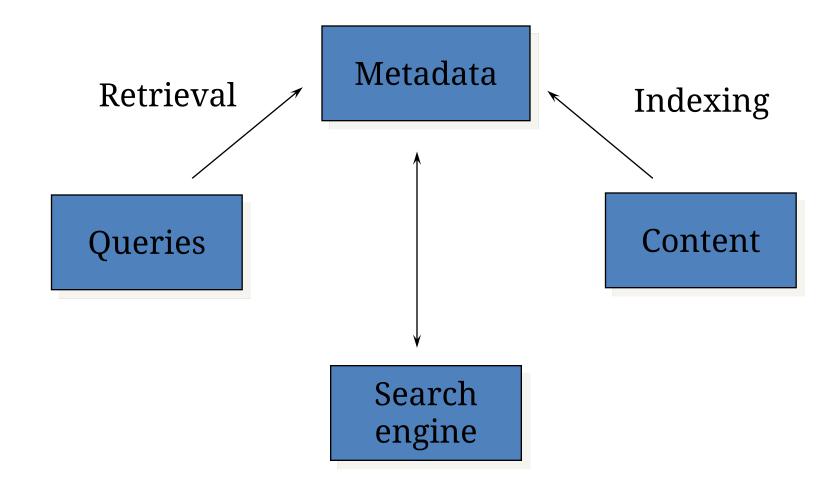
- The previous was said by Bernhard von Langenbeck, a German surgeon, in 1872
- Another insightful quote comes from Herbert Simon (1971), an early artificial intelligence (AI) researcher,
 - "What information consumes is rather obvious: it consumes the attention of its recipients. Hence a wealth of information creates a poverty of attention, and a need to allocate that attention efficiently among the overabundance of information sources that might consume it."

IR process and field

- Overview of IR process
- Field of IR
- Pertinence of IR to biomedicine and health



IR system



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The intellectual tasks of IR

Indexing

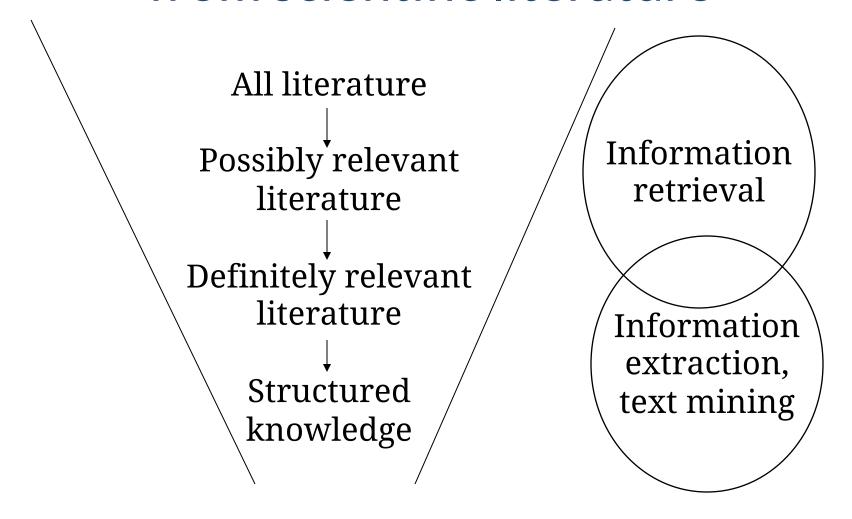
- Assigning metadata to content items
- Can assign
 - Subjects (terms) words, terms from controlled vocabulary
 - Attributes e.g., author, source, publication type

Retrieval

- Most common approaches are
 - Boolean use of AND, OR, NOT
 - Natural language words common to query and content



IR also a growing part of "knowledge discovery" from scientific literature





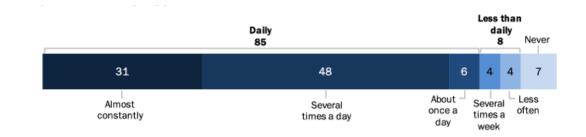
Major challenges in IR

- We have gone from information paucity to information overload
- Many topics we want to search on have multiple ways to be expressed
 - e.g., diseases, genes, symptoms, etc.
- The converse is a problem too: Many words and terms used to express topics have multiple meanings
- Balancing open access vs. providing for cost of production and maintenance
- Determining quality and veracity of information



IR is now "mainstream"

- Internet (and likely search engine) use is now ubiquitous
 - Not only in developed countries (Perrin, 2021) but across world https://www.internetworldstats.com/stats.htm
 - 71% of Internet users (59% of US adults) have searched for health information, with 35% using it for self-diagnosis (Fox, 2013)
- "Search engine optimization" (SEO) is a key function used by many companies and organizations
 - https://moz.com/beginners-guide-to-seo
 - Some are lucky, e.g., last name of "Hersh"



WORLD INTERNET USAGE AND POPULATION STATISTICS 2023 Year Estimates							
World Regions	Population (2022 Est.)	Population % of World	Internet Users 31 Dec 2021	Penetration Rate (% Pop.)	Growth 2000-2023	Internet World %	
<u>Africa</u>	1,394,588,547	17.6 %	601,940,784	43.2 %	13,233 %	11.2 %	
<u>Asia</u>	4,352,169,960	54.9 %	2,916,890,209	67.0 %	2,452 %	54.2 %	
<u>Europe</u>	837,472,045	10.6 %	747,214,734	89.2 %	611 %	13.9 %	
Latin America / Carib.	664,099,841	8.4 %	534,526,057	80.5 %	2,858 %	9.9 %	
North America	372,555,585	4.7 %	347,916,694	93.4 %	222 %	6.5 %	
Middle East	268,302,801	3.4 %	206,760,743	77.1 %	6,194 %	3.8 %	
Oceania / Australia	43,602,955	0.5 %	30,549,185	70.1 %	301 %	0.6 %	
WORLD TOTAL	7,932,791,734	100.0 %	5,385,798,406	67.9 %	1,392 %	100.0 %	



The Web has changed the nature of search

- Three major uses (Broder, 2002)
 - Informational seeking information (39-48%)
 - Navigational looking for a specific page, e.g., a home page (20-24%)
 - Transactional perform transactions, e.g., on-line purchasing (30-36%)
- We are in the era of "adversarial" search there is content we do not want to retrieve (Castillo, 2011; Smith, 2014)
 - Some of the content we might not want to retrieve is "fake news," which came to the fore in 2016 (Holan, 2016)
- Growing privacy concerns about tracking our searching (Huesch, 2013; Libert, 2015)

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IR and online access firmly planted in biomedicine and health

- Biology should be defined as an "information science" (Insel, 2003)
- Clinicians cannot keep up average of 75 clinical trials and 11 systematic reviews published each day (Bastian, 2010)
- Search for health information by clinicians, researchers, and patients/consumers is ubiquitous (Fox, 2011; Fox, 2013; Google/Manhattan Research, 2012)



Use is ubiquitous among physicians (Google/Manhattan Research, 2012)

- Most have multiple devices 99% with a desktop or laptop, 84% with a smartphone, and 54% with a tablet
- Spend twice as much time using online resources as print resources
- Even physicians aged 55+ heavy users 80% own a smartphone, 84% use search engines daily, and 9 hours per week is spent online for professional purposes
- Search engine use a daily activity 84%, with average of six searches done per day and 94% using Google
- When looking for clinical or treatment information, about a third click first on sponsored listings from a search
- About 93% say they take action based on searching everything from pursuing more information to sharing with a patient or colleague to changing treatment decisions
- On smartphones, searching is preferred over mobile apps 48% of use time with a search engine, 34% with mobile apps, and 18% going to specific Web sites in a browser or with a bookmark
- Spend about 6 hours per week watching online video, with about half of that time spent for professional purposes



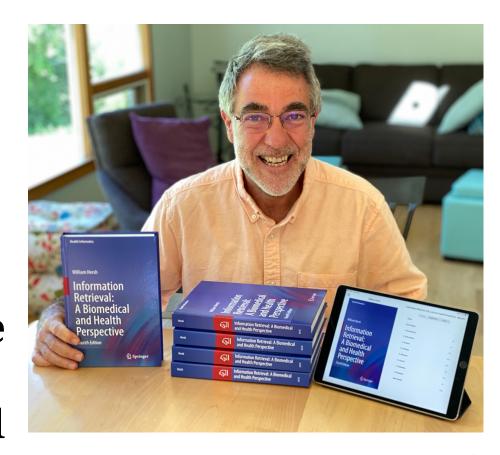
What kind of health information do consumers search for? (Fox, 2011)

Health topic	% searching	
Specific disease or medical problem	66%	
Certain medical treatment or procedure	56%	
Doctors or other health professionals	44%	
Hospitals or other medical facilities	36%	
Health insurance – private or government	33%	
Food safety or recalls	29%	
Environmental health hazards	22%	
Pregnancy and childbirth	19%	
Medical test results	16%	



How to find more information about IR in biomedicine and health

- From me!
- Hersh WR, Information Retrieval: A Biomedical and Health Perspective, Fourth Edition, 2020
 - Web site: http://www.irbook.info
- Chapters in other books, e.g., Sanchez-Mendiola (2014), Shortliffe (2021), and Hersh (2022)
- Plenty of other books, journals, and other sources





Why is IR pertinent to biomedicine and health?

- Growth of knowledge has long surpassed human memory capabilities
- Clinicians have frequent and unmet information needs
- Researchers must frequently update their knowledge in new areas quickly
- Primary literature on a given topic can be scattered and hard to synthesize
- Non-primary literature sources are often neither comprehensive nor systematic
- Web is increasingly used as source of biomedical and health information (and misinformation)
- Growing but uncertain role for LLMs and other AI tools to managing and accessing medical knowledge